iPhone® and Android™ apps download and setup.

iDocuments App for iPhone®

- Available for iOS 10.3 or above
- An Apple App Store account is required to download the app.
- The app uses internet, storage, location and camera services, and requires these permissions on your device.

iDocuments App for Android®

- Available for Android 7.0 (Nougat) or above.
- A Google Play Store account is required to download the app.
- The app uses internet, storage, location and camera services, and requires these permissions on your device.

Technical Information:

Mobile apps technical prerequisite information is available in our Technical Specification document which may be downloaded at www.idocuments.co.uk/technical

NOTE – Due to the very large number of Android devices in existence, we cannot be certain that the iDocuments app will run on all Android devices, even if they are running the correct version of the operating system.

Contact us:

Contact us for more information

info@synantix.com

The iDocuments Mobile App can be downloaded from the following links:

1. The Apple App Store (iOS) Apple Store
   The Google Play Store (Android) Google Play
   or
   Search the app store on your device for 'Synantix' or 'iDocuments'. The top result should be 'iDocuments' in the Business category.

   NB: iOS ONLY: do not download the app titled 'Approvals – for iDocuments', this is the legacy version.

2. Download/Install.

Once downloaded, launch the application and you will be prompted to configure the device.

1. It will ask for the server; enter your server hostname (e.g. demoserver.idocuments.co.uk:4343).

   If you are unsure of your hostname, please contact your administrator.

2. Complete the First name, Last name and Email address fields (required fields), to allow the iDocuments administrator to identify which user they should bind the request to.

3. 'Send' the Binding Request

4. The Synantix Administrator will be alerted to your Binding Request.

5. While running, the app will periodically check with the server to see if your Binding Request has been authorised. Once it has been authorized you will be alerted and you will be ready to go.